



# OLD BUST HEAD BREWING COMPANY

## **Party Room FAQs**

**GLITTER, CONFETTI, and CONFETTI BALLOONS ARE NOT PERMITTED.**

### **Can I bring in outside food or catering?**

- Yes, we welcome outside food and catering. Feel free to ask about our Recommended Catering List.

### **Do you have food that we can purchase if we don't want to bring in food or outside catering?**

- Yes, we have a taproom menu that can be ordered and made into platters for your event or can be ordered as is. If you are planning to place a large food order with us for your event all we ask is for some notice so we can accommodate properly. We also normally have food trucks on weekends.

### **Is liquor or outside alcohol allowed at my event?**

- No, Old Bust Head Brewing Company does not allow liquor or outside alcohol on its premises.

### **Do you have accessible facilities?**

- Yes, all of our event facilities are wheelchair accessible.

### **Are children permitted at our event?**

- Yes, children are welcome at OBH when seated at a table with an adult. Please ensure your children are accompanied by an adult when not seated at your table or in the Party Room. Stray children will be returned to their parents or guardian and asked to stay seated. For the safety of everyone, running is not permitted at any time. Thank you for your cooperation!
- You are also welcome to bring in your own games to occupy young active minds and bodies!
- Beverage options for our under 21 guests: We offer home made root beer, ginger ale, tonic water with fruit infusions, mocktails. We also have canned Coke, Diet Coke, and Sprite.

### **Can we have music in the party room?**

- We have our taproom music available in the party room. If you would like to bring a personal sound system or bluetooth we can turn off the speaker connected to the taproom.

### **What if I need more than 30 seats. Can we reserve taproom tables in the taproom?**

- We do not reserve tables in the taproom. They are first come first serve.

### **Do you have any other options besides beer?**

- Yes! We have plenty of options outside of our craft beers.
- We have hard cider, hard seltzer, hard soda and a hard lemonade refresher with different flavor options.
- We also have a small selection of red and white wine from local Virginia wineries. For non-alcoholic options we make root beer, ginger ale, tonic water, mocktails and canned Coke, Diet Coke, and Sprite. We can also make floats with vanilla moo thru ice cream.
  - Check out our wesbite and "On Tap Now" to see our most current list



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## **Party Room FAQs Continued...**

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### **What timeframes is the party room available for booking?**

- We book our party room during taproom operating hours.
  - Monday - Thursday 3:00pm -8:00pm
  - Friday and Saturday 12:00pm - 9:00pm
  - Sunday 12:00pm - 8:00pm
    - Please check with us for specific holiday operating hours.

### **How many hours can we book for the party room?**

- As long as it is available you are welcome to book the party room from 1 hour to a full day.

### **What if we need more than 20 mins for set up?**

- We include 20 mins for set up for each event many hosts feel this is an appropriate amount of time. If 20 mins is not enough time to set up for your event please consider adding on time to your reservation. Many guests will book additional time. For example: Many hosts will book a 1:30pm - 5:00pm event in the party room and tell their guests to come at 2:00pm. This gives them the complimentary 20 mins set up time plus the additional 30 mins at the start of their event to set up.

### **Can I book my date and timeframe before I figure out what beverage option I would like to go with?**

- Yes! Please get your date and timeframe on our schedule as soon as possible. We would like your beverage option at least a few days before event so that we can properly inform our taproom staff and provide the best service for your event.

### **What if someone else inquires about the date and timeframe I am inquiring about?**

- This happens more than you might think, which is why submitting your payment and getting on our schedule as soon as possible is ideal.
- We let the first person (you) know that someone else is inquiring about the same date and time and give you 24 hours to submit your payment to reserve that date and time. If you do not submit your payment during those 24 hours we move on to the next interested party.
- We do not hold the party room without payment for more than 24 hours when another party is interested.

### **What is required from us for breakdown / cleanup?**

- Please use the 20 min breakdown to collect all of your personal items. Anything that you would like to throw away or recycle please put into their corresponding containers and a taproom employee will be by to collect it for you.

### **What is your cancellation policy?**

- We do not offer refunds but if you reach out to us we allow you to reschedule to a different available date.

### **Have another question or need more information?**

Please feel free to reach out to our Private Events Manager, Carolyn Rudder

Email: [Events@OldBustHead.com](mailto:Events@OldBustHead.com)

Cell Phone : 540-935-6388

Desk Phone: 540-428-5357